

## MEDIA RELEASE: LATROBE HEALTH ADVOCATE

## **MEDIA RELEASE**

## Community voices to help shape report on access to health services in Latrobe

Latrobe Health Advocate Jane Anderson has heard that access to services is important for Latrobe communities as, people find it hard to get an appointment with a doctor, their experience with services does not always meet their expectations and their health is being impacted. Local doctors are in high demand and the system seems to be working against them.

The Advocate is working with all levels of government and health services toward a future where people are enjoying better health outcomes because of improved access to GPs and other health professionals.

There is a significant amount of work occurring to improve access to doctors in the Latrobe Valley and address systemic challenges impacting communities and health professionals.

The Advocate wants to hear from local communities about their recent experiences accessing health services, any challenges they may face and suggestions for improvements.

Your feedback will be very important for us to keep advocating for the community's needs. The community survey takes 5 minutes to complete and will help shape the Advocate's Access to Services progress report which will be provided directly to the Victorian Minister for Health.

## Please follow the link

https://forms.office.com/Pages/ResponsePage.aspx?id=H2DgwKwPnESciKEExOufKMi1Ty218kxLmirOC1quhwNUOU9FV0hBVU9BWEFWN08xODNQSkFWQ0xGWi4u&wdLOR=c0F91AE18-2EA6-4FA9-AA37-777A69055A08

To complete the survey, scan the QR code.



People who do not have access to a smart device can call the Advocate's office on 1800 319 255 and complete the survey over the phone.

For more updates, please visit us at: <a href="https://www.lhadvocate.vic.gov.au/">https://www.lhadvocate.vic.gov.au/</a>